



Company Profile



Access Network Guarantors



Computer Access Pvt Ltd

Agenda

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- CAPL Presence
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Vision

- To be the leader in technology field services by bringing out the leadership talent in every employee, creating a career-long experience to innovate, learn & govern.

Mission

- Create the best environment to work
- Humane approach to deliver superior & global standards compliant services
- Commit to create customized career opportunity for every employee
- Delivering desired business results to customers using our vast business experience based on high morals & ethical practices
- Creating trust & respect in every aspect of our business

About us

- **Introduction:** Computer Access Pvt. Ltd, an Enterprise business solutions company was started in 1992 & was Reuters's, Technical Service Agents for India. Service broadly consisted of on-line information based on receive-only VSAT's and international and domestic foreign exchange dealing on leased lines. 800+ sites all over India with over 1200 leased lines. Till mid-99 there were hardly two significant national leased line based networks, - Reuters and SITA, - because of the prohibitive cost. In May '99, DOT crashed the rates for leased lines by more than 90% and the proliferation of leased line based networks began. Having had experience in the business, CAPL soon became a business partner with most of the leading systems integrators in the country and is today the foremost facilitator in the business with the widest geographical spread across India.

About us

- **Customer Confidence:** Our startup based passion filled mentality coupled with a strong base of satisfied customers, has been our driving force from the beginning. The trust of our existing customers on us is reflected in our customer retention ratio & the steady new business increase we receive.
- **Statistics:** CAPL has been a pioneer in bringing world-class wired and wireless connectivity solutions and other allied services to the Indian market. Being a market leader for a decade, our organization currently has manpower strength of over 375 direct & another 300 indirect employees & has direct presence in more than 200+ cities spread across India with offices in all major cities.

CAPL @ a Glance

- 20 years of experience in offering network maintenance services
- 375+ employees trained on network maintenance
- Nationwide presence in India (130+ locations)
- Experience in handling large networks
- Trained manpower & Strong execution capability
- 24x7 helpdesk services
- Process driven assured services
- Performance adherence to TAT / SLA
- Head-quartered in Chennai
- Started operations with complete set of field maintenance activities
- Most trusted vendor for IT Giants like Wipro & IBM in WAN domain

Business Vertical

Service Delivery

- Link Commissioning
- Link Shifting
- Link Upgradation
- Link Cancellation
- H/W Installation
- S/W Installation
- ATM site Audit
- Asset Verification

Service Assurance[H/W]

- LL Modems
- ISDN NT1
- Routers
- Switch
- UPS
- Printer
- Web Camera

Service Assurance[Links]

- Leased Line
- MLLN
- MPLS
- ISDN
- ADSL
- CDMA
- E1 / STM

Project Experience

❖ Wipro ES

- Currently Maintaining over 20000 Modems.
- Maintenance of Modem for their clients across India. The service offered by us covers Logistic and Installation support.

❖ Wipro MIT & GSMC

- Currently Maintaining over 5000 Links.
- Maintenance of Leased line (Point to point / MPLS) and ISDN back up Links across India for Dena bank, Axis bank, Vijaya bank, HDFC Bank, Corporation Bank, Catholic Syrian bank etc

Project Experience

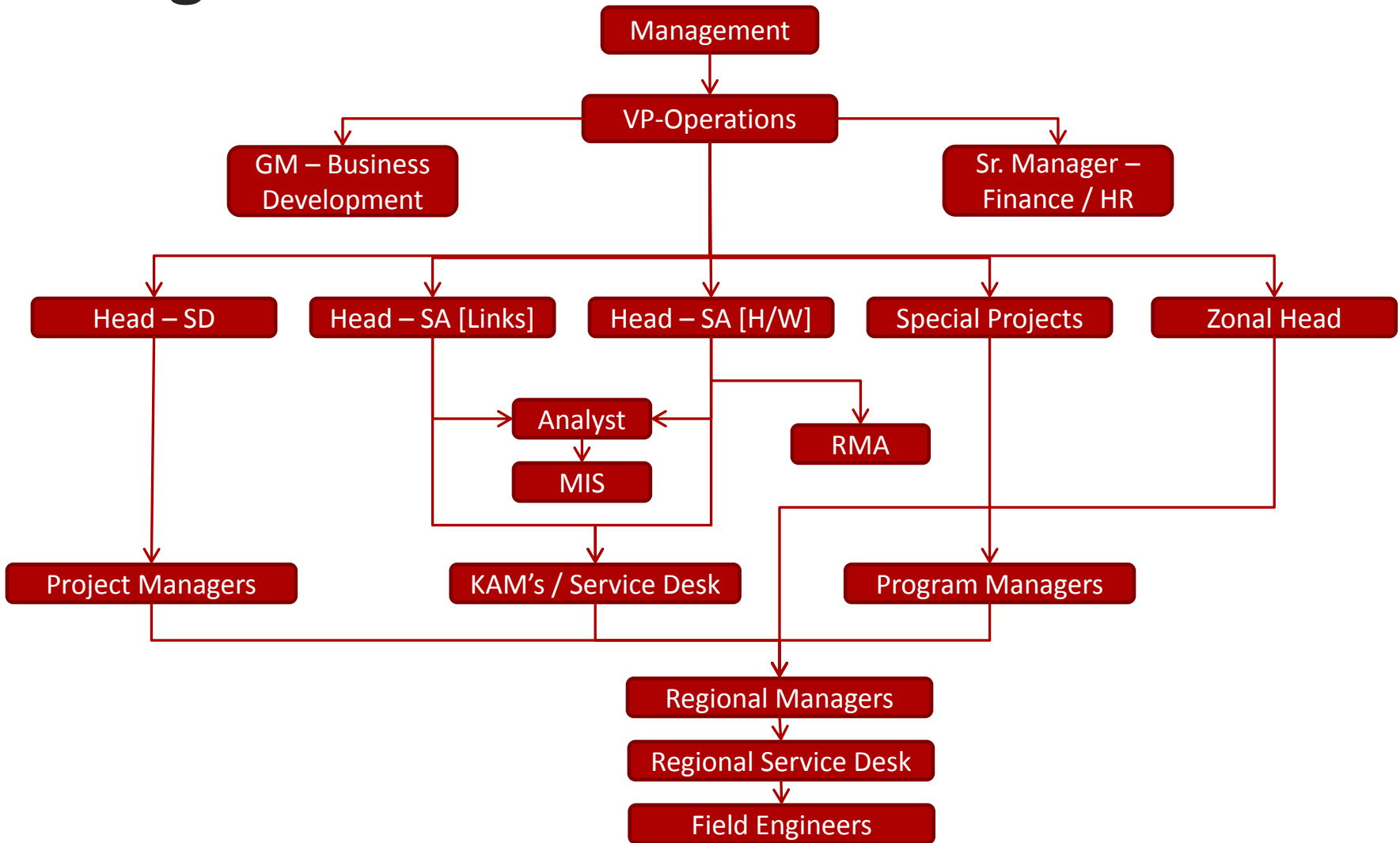
❖ IBM

- Currently Maintaining over 4000 Links.
- Implementation & Maintenance of Leased line (Point to point / MPLS) and ISDN back up Links across India for Canara bank & ING Vysya Bank.

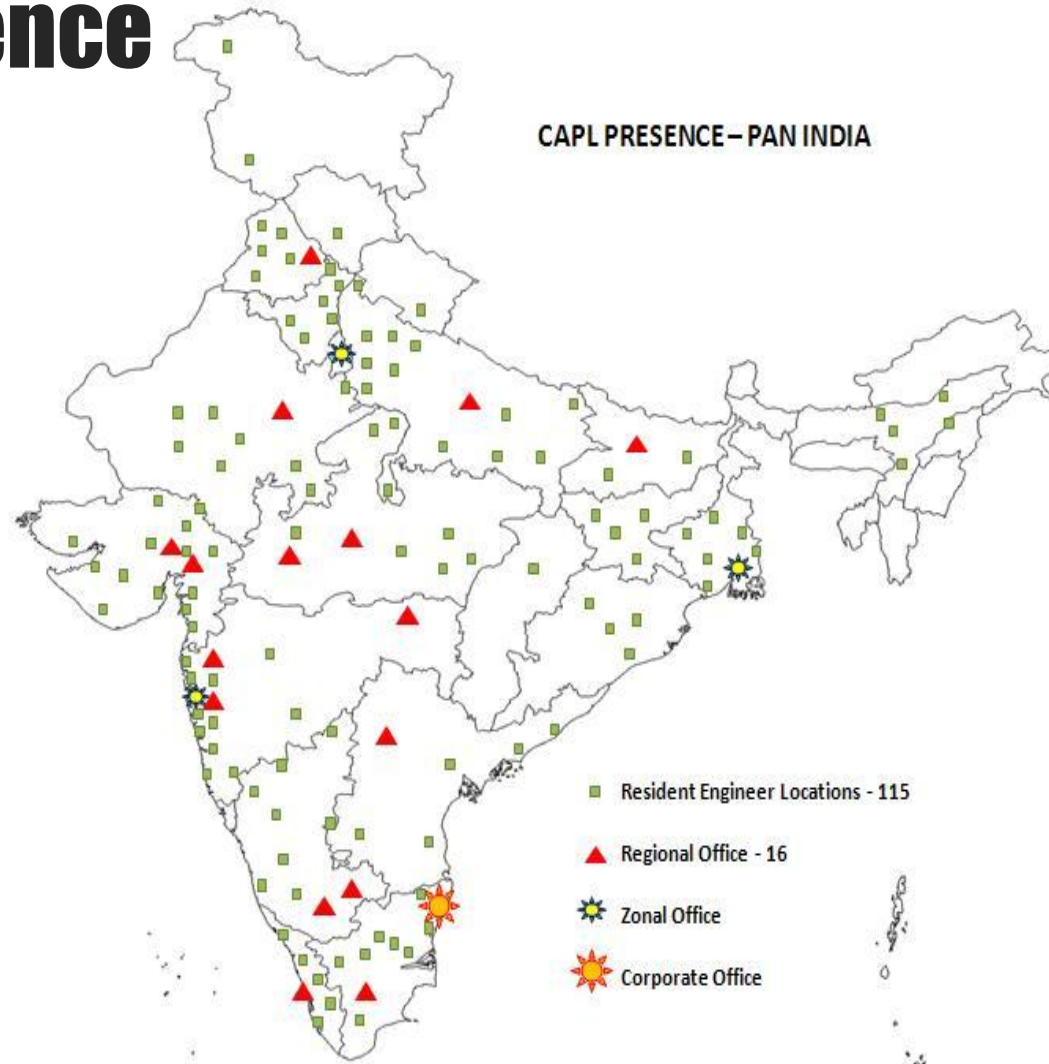
❖ Schmid Telecom

- Currently Maintaining over 40000 Network Equipments.
- Maintenance of Modem, Router & Converters for their clients across India. The service offered by us covers Installation & Configuration support.

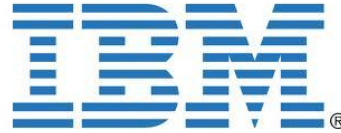
Organizational Structure



CAPL Presence



Clientele Snapshot



Access Network Guarantors

End Customers Snapshot

SONY



Access Network Guarantors

We Care

